



turn to the experts™ 

Subject: Côt products phaseout
Department: Product Marketing
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Model Family: Côt 5/5C/7/7C, Côt Cameras, Original Côt thermostats

Côt Thermostat & Camera Phaseout

In a matter of months, Carrier will become a stand-alone organization, poised to lead an industry into the future. In preparation for this change, we've taken a long look at our business and identified exactly which assets help make this company successful.

During this evaluation, we've made decisions that align with feedback we receive from our customers. After extensively consulting with our stakeholders and in line with our mission of being a customer-centric organization, we've decided to phase out the Côt brand beginning in the first quarter of 2020.

As part of this initiative, we are phasing out the Côt thermostats and cameras.

The Côt Smart Home and the original Côt mobile applications will continue to be available and maintained after the product phase out.

The installation manuals, owner's manual and other literature will continue to be available on HVACpartners.com through December 2020, after which it will be moved to the obsolete section.

MyCôtHome.com page will be re-directed to a new landing page, which will feature the full array of brochures and homeowner manuals.

Following are alternate models that can be used in lieu of phased out models.

Phase out Product	Suitable Alternative	Suitable Alternative (With Accessory support)
Côt 5 (TSTPHA01) Conventional (2H/2C), Heat Pump (3H/2C), Non-Wi-Fi, Programmable	TC-PHP01-A Conventional (2H/2C), Heat Pump (3H/2C), Non-Wi-Fi, Programmable	N/A
Côt 5C (TSTWHA01) Conventional (2H/2C), Heat Pump (3H/2C), Wi-Fi, Programmable	EB-STATE3LTP-02 Ecobee 3Lite Pro Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit	N/A

<p>Côr 7 (TSTPRH01)</p> <p>Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support</p>	<p>TP-PRH01-B Performance Edge</p> <p>Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support</p>	<p>TP-PRH01-B Performance Edge</p> <p>Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support</p>
<p>Côr 7C (TSTWRH01)</p> <p>Conventional (2H/2C), Heat Pump (3H/2C), Wi-Fi, Accessory support</p>	<p>EB-STATE3LTP-02 Ecobee 3Lite Pro</p> <p>Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit</p>	<p>EB-STATE5P-01 Ecobee Smart Thermostat</p> <p>Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit, Accessory support</p>
<p>Original Côr (TP-WEM01-A)</p> <p>Conventional (2H/2C), Heat Pump (4H/2C), Touchscreen, Wi-Fi, Accessory support,</p>	<p>EB-STATE3LTP-02 Ecobee 3Lite Pro</p> <p>Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit.</p>	<p>EB-STATE5P-01 Ecobee Smart Thermostat</p> <p>Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit, Accessory support.</p>
<p>Côr Cameras (CTSTI-WH, CTSTI-BK, CTSTO-WH)</p>	<p>No Alternative Camera models</p>	<p>N/A</p>

Warranty: Below are the thermostat models that will be provided as warranty replacements.

Phaseout Products	Warranty Replacement
Côr 5 (TSTPHA01)	TC-PHP01-A
Côr 5C (TSTWHA01)	Credit in accordance with WTY Bulletin
Côr 7 (TSTPRH01)	TP-PRH01-B
Côr 7C (TSTWRH01)	Credit in accordance with WTY Bulletin
Original Côr (TP-WEM01-A)	Credit in accordance with WTY Bulletin
Côr Cameras (CTSTI-WH, CTSTI-BK, CTSTO-WH)	Credit in accordance with WTY Bulletin

Key Dates:

Phaseout Products	Last Order Date
<ul style="list-style-type: none"> Côr 7 (TSTPRH01) Côr 7C (TSTWRH01) 	Not Available for order
<ul style="list-style-type: none"> Côr 5 (TSTPHA01) Côr 5C (TSTWHA01) Côr Cameras (CTSTI-WH, CTSTI-BK, CTSTO-WH) Original Côr (TP-WEM01-A) 	02/28/2020
<ul style="list-style-type: none"> Move Product literature to obsolete section of HVACpartners.com 	12/15/2020