Subject: Côr products phaseout
Department: Product Marketing
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Model Family: Côr 5/5C/7/7C, Côr Cameras, Original Côr thermostats

Côr Thermostat & Camera Phaseout

In a matter of months, Carrier will become a stand-alone organization, poised to lead an industry into the future. In preparation for this change, we've taken a long look at our business and identified exactly which assets help make this company successful.

During this evaluation, we've made decisions that align with feedback we receive from our customers. After extensively consulting with our stakeholders and in line with our mission of being a customer-centric organization, we've decided to phase out the Côr brand beginning in the first quarter of 2020.

As part of this initiative, we are phasing out the Côr thermostats and cameras. Please contact your distributor for the phaseout timing of different products.

The Côr Smart Home and the original Côr mobile applications will continue to be available and maintained after the product phase out.

The installation manuals, owner's manual and other literature will continue to be available on HVACpartners.com through December 2020, after which it will be moved to the obsolete section.

MyCôrHome.com page will be re-directed to a new landing page, which will feature the full array of brochures and homeowner manuals.

Following are alternate models that can be used in lieu of phased out models.

Phase out Product	Suitable Alternative	Suitable Alternative (With Accessory support)
Côr 5 (TSTPHA01) Conventional (2H/2C), Heat Pump (3H/2C), Non-Wi-Fi, Programmable	TC-PHP01-A Conventional (2H/2C), Heat Pump (3H/2C), Non-Wi-Fi, Programmable	N/A
Côr 5C (TSTWHA01) Conventional (2H/2C), Heat Pump (3H/2C), Wi-Fi, Programmable	EB-STATE3LTP-02 Ecobee 3Lite Pro Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit	N/A

Côr 7 (TSTPRH01) Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support	TP-PRH01-B Performance Edge Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support	TP-PRH01-B Performance Edge Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support
Côr 7C (TSTWRH01) Conventional (2H/2C), Heat Pump (3H/2C), Wi-Fi, Accessory support	EB-STATE3LTP-02 Ecobee 3Lite Pro Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit	EB-STATE5P-01 Ecobee Smart Thermostat Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit, Accessory support
Original Côr (TP-WEM01-A) Conventional (2H/2C), Heat Pump (4H/2C), Touchscreen, Wi-Fi, Accessory support,	EB-STATE3LTP-02 Ecobee 3Lite Pro Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit.	EB-STATE5P-01 Ecobee Smart Thermostat Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit, Accessory support.
Côr Cameras (CTSTI-WH, CTSTI-BK, CTSTO-WH)	No Alternative Camera models	N/A