



Turn to the experts

Product Bulletin

Date	Subject	Department
September 7, 2020	Côr Thermostat & Camera Phaseout	Product Marketing
Bulletin Number	Product Model Number(s)	Author Name/Email
101-20-39	Côr 5/5C/7/7C, Côr Cameras & Original Côr thermostats	Frank.David@carrier.com

Côr Thermostat & Camera Phaseout (Updated)

This bulletin is an update for bulletin 101-19-42 dated Dec 3, 2019. It now includes the part numbers for the alternative models – ecobee powered by Carrier.

The Côr brand was phased out beginning in the first quarter of 2020, including thermostats and cameras.

The Côr Smart Home and original Côr mobile applications will continue to be available and maintained after the product phase out is complete. The installation manuals, owner's manual and other literature will continue to be available on HVACpartners.com through December 2020, and will then be moved to the obsolete section.

MyCorHome.com will be re-directed to a new landing page, which will feature the full array of brochures and homeowner manuals.

The following are alternates that can be used in lieu of phased out models.

Phase out Product	Suitable Alternative	Suitable Alternative (With Accessory support)
Côr 5 (TSTPHA01) Conventional (2H/2C), Heat Pump (3H/2C), Non-Wi-Fi, Programmable	TC-PHP01-A Conventional (2H/2C), Heat Pump (3H/2C), Non-Wi-Fi, Programmable	N/A
Côr 5C (TSTWHA01) Conventional (2H/2C), Heat Pump (3H/2C), Wi-Fi, Programmable	EB-STATE3LTCR-01 Ecobee3 Lite Pro Powered by Carrier Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit	N/A



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Phase out Product	Suitable Alternative	Suitable Alternative (With Accessory support)
<p>Côr 7 (TSTPRH01)</p> <p>Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support</p>	<p>TP-PRH01-B Performance Edge</p> <p>Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support</p>	<p>TP-PRH01-B Performance Edge</p> <p>Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support</p>
<p>Côr 7C (TSTWRH01)</p> <p>Conventional (2H/2C), Heat Pump (3H/2C), Wi-Fi, Accessory support</p>	<p>EB-STATE3LTCR-01 Ecobee3 Lite Pro Powered by Carrier</p> <p>Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit</p>	<p>EB-STATE5CR-01 Ecobee Smart Thermostat Pro with voice control Powered by Carrier</p> <p>Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit, Accessory support</p>
<p>Original Côr (TP-WEM01-A)</p> <p>Conventional (2H/2C), Heat Pump (4H/2C), Touchscreen, Wi-Fi, Accessory support</p>	<p>EB-STATE3LTCR-01 Ecobee3 Lite Pro Powered by Carrier</p> <p>Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit.</p>	<p>EB-STATE5CR-01 Ecobee Smart Thermostat Pro with voice control Powered by Carrier</p> <p>Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit, Accessory support.</p>
<p>Côr Cameras (CTSTI-WH, CTSTI-BK, CTSTO-WH)</p>	<p>No Alternative Camera models</p>	<p>N/A</p>

Warranty: Below are the thermostat models that will be provided as phaseouts or replacements.

Phaseout Products	Warranty Replacement
Côr 5 (TSTPHA01)	TC-PHP01-A
Côr 5C (TSTWHA01)	Credit in accordance with WTY Bulletin
Côr 7 (TSTPRH01)	TP-PRH01-B
Côr 7C (TSTWRH01)	Credit in accordance with WTY Bulletin
Original Côr (TP-WEM01-A)	Credit in accordance with WTY Bulletin
Côr Cameras (CTSTI-WH, CTSTI-BK, CTSTO-WH)	Credit in accordance with WTY Bulletin



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Phaseout Products	Last Order Date
<ul style="list-style-type: none">• Côt 7 (TSTPRH01)• Côt 7C (TSTWRH01)	Not Available for order
<ul style="list-style-type: none">• Côt 5 (TSTPHA01)• Côt 5C (TSTWHA01)• Original Côt (TP-WEM01-A)• Côt Cameras (CTSTI-WH, CTSTI-BK, CTSTO-WH)	Not Available for order
<ul style="list-style-type: none">• Move Product literature to obsolete section of HVACpartners.com	12/15/2020