

# **Quick Start Guide**

NOTE: A qualified installer or agency is required for proper installation. This guide is for reference only and it is not intended to replace the product Installation Instructions.

#### **APP HOME SCREEN**



This is the App Home screen that will appear when the Service Tech App is first launched. Click on the **Connect to Equipment** button when ready to start the pairing process.

## **DIAGNOSTICS SCREENS**

Here are examples of the two diagnostics screens that will appear for each unit.

III AT&T LTE	9:12 AM	* 💷
	0320E05413 24VNA648A0030050	*×
Info as of 9:12	29 AM	Refresh
Inverter Inf	o	
Line Voltag	e	237 V
AC Line Cu	rrent	0.0 A
DC Bus Vol	tage	329.6 V
PFCM Tem	perature	62.0 °F
IPM Tempe	erature	97.7 °F
Operationa	I Status	
Air Conditi	oner Cooling	100%
Lockout Tir	ner	0 Minute(s)
Low Ambie	ent Cooling	On
Curtailmen	t	No
$\triangle$	$\bigcirc$	:: 2
Faults	System	Firmware

IT AT&T LTE	9:12 AM	* 💷
	0320E05413 24VNA648A0030050	*×
Info as of 9:12	2:29 AM	Refresh
Refrigerati	on System Info	
Compresso	or RPM	0
Outdoor Fa	an RPM	0
Outdoor C	oil Temperature	72 °F
Outside Te	emperature	72 °F
Suction Pre	essure	209 PSI
Suction Te	mperature	
Suction Su	perheat	
Discharge	Pressure	210 PSI
Discharge	Temperature	79 °F
Discharge	Superheat	6.75 °F
Subcooling	g Target	0.0 °F
Heating EX	(V Position	N/A
Vapor Injec	ction EXV	N/A
$\wedge$	0	a 2
Faults	System	Firmware

#### **PAIRING PROCESS**



Open up the Service Tech app on your mobile device.





# Next, choose *Connect to Equipment* and press *Pair*.

AT AT AT AT AT	9:08 AM	* •
(	Connect to Equipment	×
New E	quipment	
To activa	te, select and press Pair	
	Pair	
	Troubleshoot	
	Troubleshoot	

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When the Bluetooth<sup>®</sup> module on the outdoor unit is discovered, click *Continue*.



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Once the system begins to pair, you will see screens that show connecting progress.

ailAT&T LTE 9:09 AM	nii AT&T LTE 9×09 AM ¥■) Activate Equipment	wil AT&T_LTE 9:09 AM 8 ■) Activate Equipment	الله المراجعة الله المراجعة ال Activate Equipment	A SATAT LTC 0:09 AM 8
Make sure you stay within 10 feet of the equipment and do not exit the app.	Make sure you stay within 10 feet of the equipment and do not exit the app.	Make sure you stay within 10 feet of the equipment and do not exit the app.	Make sure you stay within 10 feet of the equipment and do not exit the app.	Make sure you stay within 10 feet of the equipment and do not exit the app.
25% Syncing Data	50% Assigning Device	58% Finalizing Install	81% Pairing to Equipment	92% Loading Data

Once pairing is complete, the Service Tech app will display the following screen – *Activation Successful*.



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Once activation is successful, the screen will be active and will offer you links to Fault Codes, System information, and any Firmware updates.

ali at&t lte	9:53 AM 0320E05413 24VNA648A0030050	* <b>=</b> 0 *×
🗸 Cor	nnected	
A F	aults	>
🥝 s	ystem	>
¢ F	irmware	>

If Firmware updates are required, you will see a number in an orange circle next to *Firmware*. Click on the arrow to the right of the orange circle to initiate any updates.



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#### **FAULTS IN PAIRING SCREENS**

The following are sample screens that may appear if pairing is unsuccessful. Follow the steps to *Try Again* or *Troubleshoot* to ensure successful pairing.



## FIRMWARE UPDATE SCREENS

The following are sample screens showing the progress of the system during a firmware update.

•111 AT&1	T LTE 9:17 AM Update Firmware	* 💷
	Make sure you stay within 10 fe equipment and do not exit the	et of the app.
	Minutes Remaining	
1	Sending Update	,
2	Installing Firmware	
3	Restarting Equipment	
	Cancel	

Visit HVACpartners or the Service Tech App for complete Infinity<sup>®</sup> 26/24 Air Conditioner and Heat Pump installation instructions. And visit My Learning Center (*www.mlctraining.com*) for links to training modules.



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